

The Commercial Value of Broadband

The Broadband Business Model

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BSG Conference29 October 2003

Analysys

"Nothing less than the demolition of Japan's telecom industry" – Wired Magazine, August 2003



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Source: http://bbpromo.yahoo.co.jp/

Eye-watering pricing generating \$95 million per month

ご利	用月	額料	金
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詳しくはこちら

最大3か月間無料キャンペーン(NTT東日本エリア)適用で、モデムをレンタルでご利用の場合

タイプ	月額合計		1か月目	2か月目	3か月目	4か月目以降
≡Yahoo! BB 8M	£16.90		0円	0円	0円	3,138円
■Yahoo! BB 12M	£19.05	mþ	0円	0円	0円	3,538円
■Yahoo! BB 12M + 無線 LANパック	£24.38		0円	0円	0円	4,528円
■Yahoo! BB 26M	£20.67	mþ.	0円	0円	0円	3,838円
■Yahoo! BB 26M+無線LANパック	£26.00	•	0円	0円	0円	4,828円
■Yahoo! BB リーチDSL	£16.90	mþ	0円	0円	0円	3,138円

Source: http://bbpromo.yahoo.co.jp/

But how can the business model work?

∠ Costs:

- \$800 million backbone
- \$250 per customer acquired
- \$40 million/month for access

- Revenues (2.8 million subs):
 - ✓ Flat rate access\$25–40 per month
 - Pay TV & VoD
 \$21/month plus \$2.5
 per title
 - ✓ Phone (<2¢/min)</p>
 - BB games \$8–13 per title



It's a similar story in Sweden



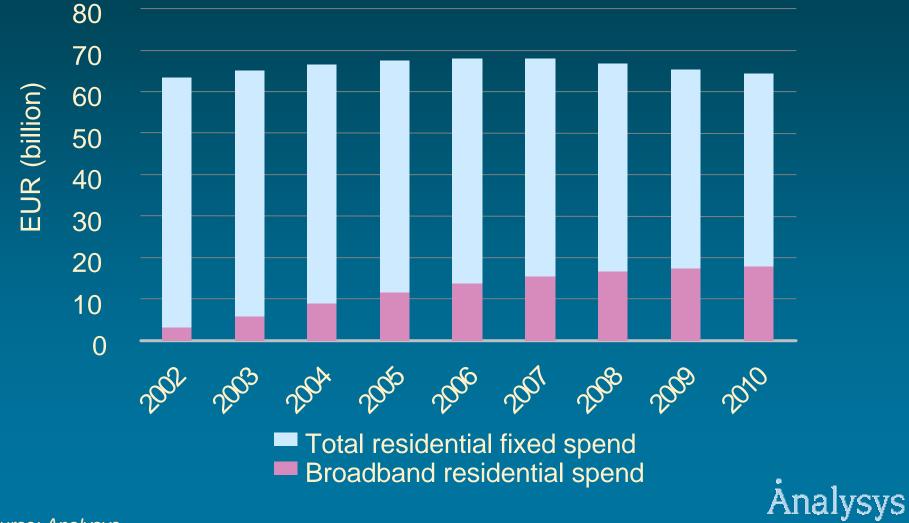
Stokab is a municipal duct utility which sells duct (or dark fibre) to telecoms operators at a long-run, cost-based price

Bredbandsbolaget B2 sells 2Mbit/s+ IP ethernet to multitenanted buildings via the landlord



Source: Stokab and Bredbansbolaget Web sites

But Western European incumbents face pressure on fixed revenues ...



Source: Analysys

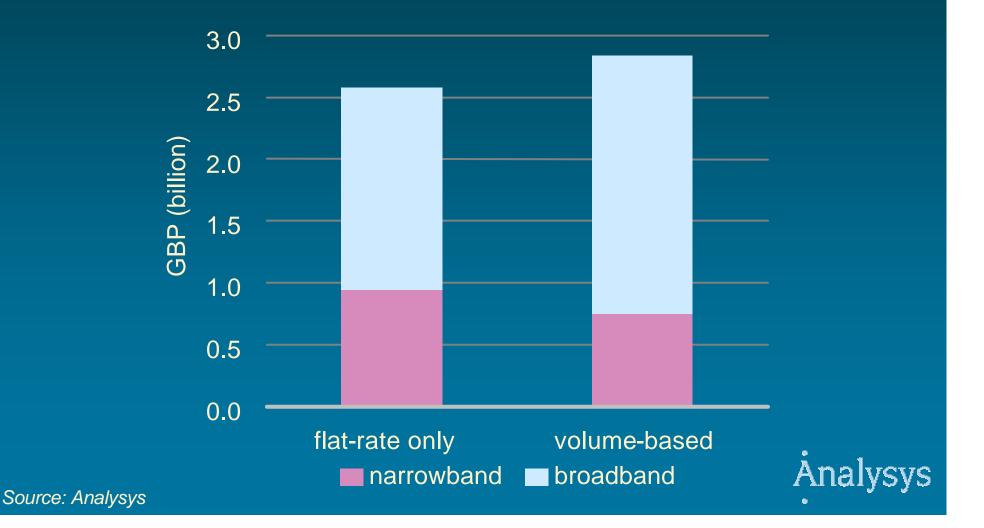
... and business models are not clear

- Cannibalisation
- ∠ Flat tariffs
- Peer-to-peer networking
- ∠ Unproven applications
- Z Disruptive technologies



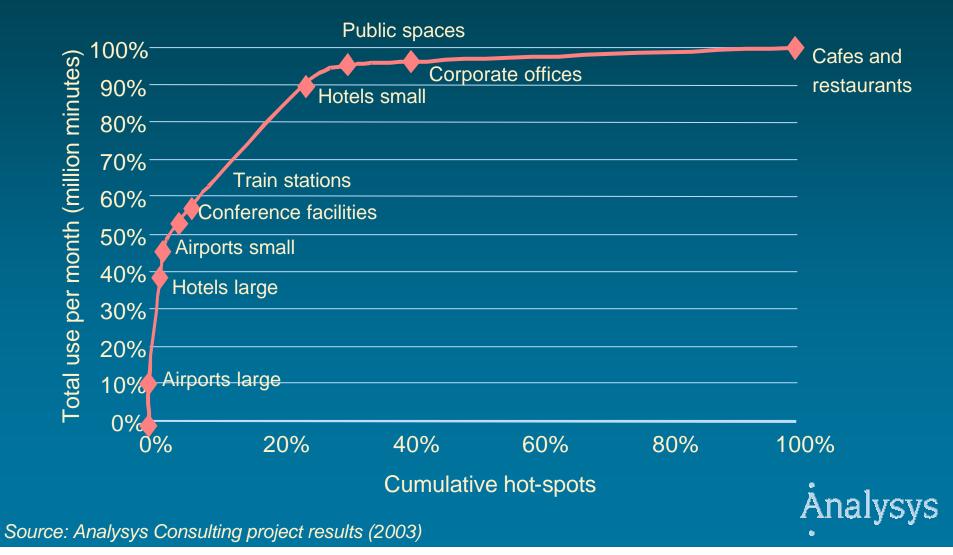
So who could resist volume-based charging if it increased revenue by £460 million a year?

UK residential site Internet spend, 2008



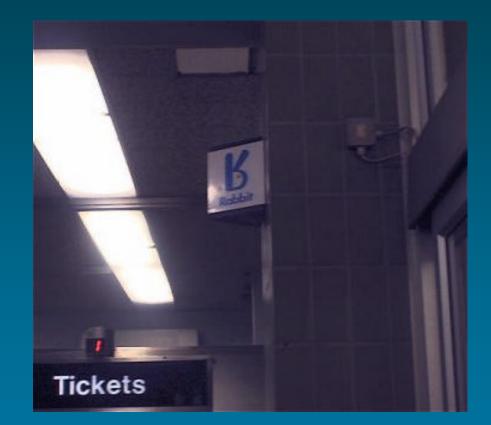
Is Wi-Fi the answer?

Expected traffic and hot-spot relationship



Not necessarily ...



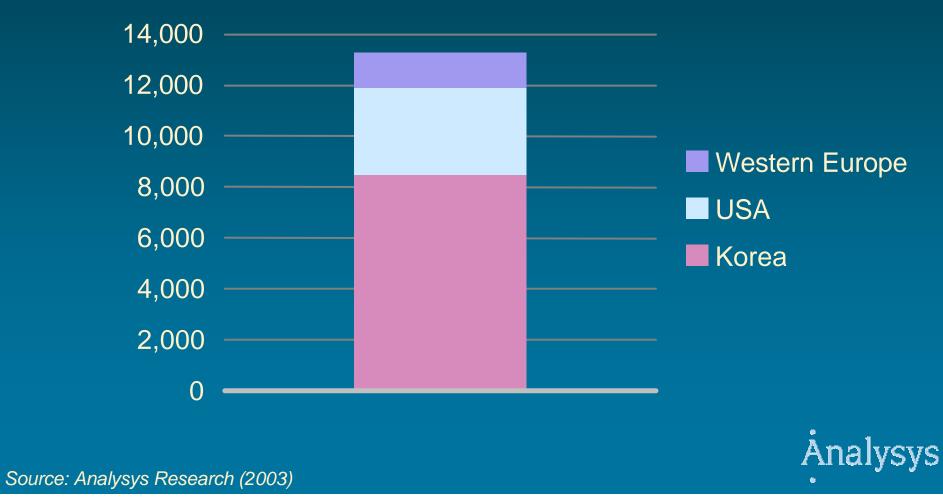




Source: www.cellsites.co.uk

... but watch Korea

WLAN hotspots as at January 2003



Telecoms is not one market ...

Content and applications

Services

Network transmission

Cables

Ducts

- Lower barriers to entry and exit
- Larger markets
- More opportunities for specialisation and market segmentation
- From economies of density to economies of scale

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...but does this unleash the regulators' nightmare?



Is dis-integration unusual?

Content and applications	Software and applications	Distribution
Services	Middleware/OS	Manufacture
Network transmission	Devices	Design
Cables	Integrated circuits	Components
Ducts	FAB plants	Raw materials

Some claim to have saved billions

HOW WE SAVED A BILLION DOLLARS BY LARRY ELLISON

At the start of fiscal year 2000, we announced that Oracle would become an e-business, and in doing so, save one billion dollars. In other words, we would use our own application software—the Oracle E-Business Suite—to put every aspect of our business on the Internet. The success of our move into the 'new economy' would be measured the 'old economy' way. The question was—once Oracle became an e-business, would our margins improve enough for us to save a billion dollars? The answer turned out to be no. We're going to save a lot more.



LAWRENCE J. ELLISON ORACLE CHAIRMAN & CEO

A billion dollars in annual savings translates to a 10-point improvement in our operating margin. We've already exceeded that goal. In the fourth

1. 14



Source: Oracle corporation

"We find the computer everywhere, except in the productivity statistics" – Robert Solow

ICT has two components, and two effects:*

software investment enables larger scale operations, increases the demand for skilled workers and improves labour and total productivity

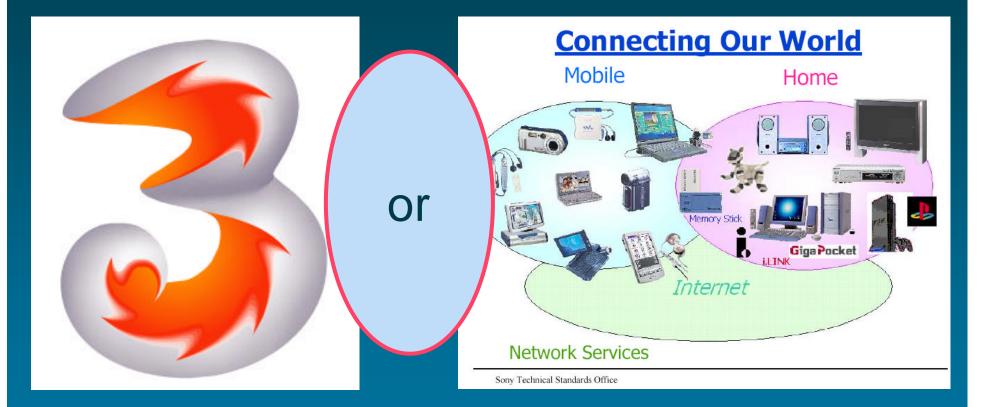
It telecomes investment positively affects the creation of new products and processes but negatively affects average labour productivity

"Telecommunications investment [enables a] switch from a Fordist to a flexible network productive model"

*Source: ICT Investment, Productivity And Efficiency: Evidence At Firm Level Using a Stochastic Frontier Approach, L Paganetto, L Becchetti and DA Londono Bedoya, June 2000



The real struggle has just begun





Source: Hutchison 3G, <u>www.three.com</u>, Sony Corporation

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